



THERMO-RITE LIMITED WARRANTY POLICY

Thermo-Rite warrants all new glass fireplace enclosures to be free from defects in material and workmanship for a period of five (5) years from the ultimate sale or installation if performed by the dealer. The warranty is void if the damage is due to improper installation or improper operation.

Thermo-Rite warrants tempered glass a lifetime to the original owner. Commercial applications and CVI glass wider than 16 3/4" are excluded. If the glass should break, Thermo-Rite will supply panels free-of-charge except for the UPS shipping charges.

Should the customer or dealer want Thermo-Rite to install the glass, a fee of \$15.00 plus freight both ways will

be charged for each piece. In this case, a Return Goods Authorization (RGA) must be issued. To receive an RGA form, simply contact an inside sales correspondent by calling 330.633.8680.

To receive replacement glass, customer or dealer must supply Thermo-Rite with a copy of proof of purchase date to receive a no-charge invoice on the glass.

Please Note: To ensure accuracy of your order, kindly inspect the door(s) upon receipt. Thermo-Rite shall not be held responsible for any reason after a period of 90 days from date of receipt of order.