

ORDERING CUSTOM DOORS

Since its inception in 1943, Thermo-Rite Manufacturing has been recognized world wide for its line of custom-made glass fireplace enclosures.

Our expertly designed and handcrafted custom doors are available in the Normandy, Chateau Collection, Direct-Vent Fireplace Accessory, Outdoor Patio Door, Heritage, Heritage Arch, Cameo, Original, Phantom, Laser, Prism, Classic, Park Avenue and Corner unit models.

Each custom door starts with the dimensions that are provided by you, the dealer, on behalf of your customer. That is why precise measurements are vital to the end result of a perfectly fit door enclosure.

By following these key steps, you can ensure a perfect fit with each and every order:

1. Help your customer select the style of enclosure which best suits their fireplace style and complements their home décor.
2. Take precise measurements of their fireplace.
3. Select the appropriate Custom Order Form which appears on pages in the Retail Price List.
4. Complete this form by making sure that you have filled in all of the sections. You must mark at least one selection in all of the boxes.
5. Mail or fax your order into Thermo-Rite Manufacturing.



Full Heritage Arch shown in Grey Iron.

PLEASE NOTE: Upon receipt of your mailed or faxed Custom Order Form, a Thermo-Rite representative will review the form for completeness and accuracy. At that point, your order will be entered into our system and an Order Acknowledgement Form will be faxed back to you for your review.

If we do not hear from you within two (2) working days as to any possible errors on the Order Acknowledgement Form, then we will proceed to move your order into the scheduling process. At that time, no changes can be made to a custom door order.

Since each custom-made door is handcrafted exclusively in our headquarters in Akron, Ohio, please allow 4 weeks for delivery.

HERITAGE COLORS



PLEASE NOTE: These color samples are approximate and may vary from actual door finish. Please consult factory color chips for accurate colors.